

Common on-line questions/problems

The on-line registration program won't let me finish a registration and submit it.

At the end of the registration process the on-line system will ask you to review your information and make sure all mandatory fields are complete. If a mandatory field is left blank the system will not allow you to check out.

It's asking for a "signature" how do I do that?

An electronic signature is as easy as typing in the appropriate name. This is the most common missed mandatory field that may prevent check-out. Just type in the appropriate name, either your camper or guardian, and this will suffice as your "signature."

My church is paying for part of my camp registration. Can I make partial payments on-line?

Our registration program requires payment in full. You can address partial payments in one of two ways. First, you can make the full payment with your personal credit card, print an order confirmation, and turn it into your church office for reimbursement. Second, you can download the forms and submit them with check payments from your church and yourself. Please note, we will not process a registration until payment is received in full. If we receive a registration with partial payment we will hold the registration until payment is complete. It is usually best to include both checks with your registration.

Is the registration site secure?

Our on-line registration is hosted by "Camp Brain" a trusted camp registration service. All credit card purchases are approved by "Skipjack." Both companies have an outstanding record for security and confidentiality.